

Austria: GPA puts artificial intelligence high on its agenda.

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Manufacturing unions across Europe acknowledge the need for strategies to tackle artificial intelligence (AI) in the workplace and how to manage it for the benefit of workers. The use of AI should be discussed by social partners and solutions negotiated to mitigate negative impacts on workers. Some of industriAll Europe's affiliates have already taken actions to ensure that AI is used to the best of their members.

In Austria white-collar union GPA has developed guidelines for local works councils on AI. The guidelines highlight that even if the term AI is not clearly defined, it is necessary to ask how the how the respective process works.

Key questions are:

- 1) For what purpose is the software used and how does it work?
- 2) How does the software arrive at its statements?
- 3) How is the quality of the system ensured?
- 4) How is the system integrated in operation?

The union has also drafted a framework company agreement on the use of personal data of employees concluded between the companies on the one hand and the responsible works council on the other.

Edited by industriAll Europe.