

Belgium - FGTB and Uber reach historic agreement

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UBT-FGTB and Uber have agreed on a groundbreaking collaboration – the first in the EU - to improve working conditions of thousands of drivers who use the Uber app in Belgium. Drivers will be provided with protection as Uber and UBT-FGTB join forces to improve the future of platform work through social dialogue.

Uber will recognise the UBT-FGTB as the representative of all drivers using the Uber application in Belgium.

Key issues are:

- Representation: Union representatives will have a dedicated and visible space within Uber's driver reception centre to assist drivers. FGTB and Uber will meet quarterly to engage in a social dialogue that will include feedback from drivers and their concerns.
- Improving working conditions: UBT-FGTB will work with Uber on key aspects of platform work, including the experience of working with the Uber app, driver health and safety.
- Appeal procedure: UBT-FGTB will play a role in representing drivers if they seek to appeal against loss of access to the Uber application.

The agreement follows a groundbreaking memorandum of understanding signed in February by Uber and the International Transport Workers' Federation (ITF), to which the UBT-FGTB is affiliated.

Edited by industrial Europe